

HEARS

2018 Annual Report



About Us

Legal Services NYC was founded in 1968 as part of the War on Poverty. What started as a loose confederation of neighborhood-based legal services programs has grown into the nation's largest civil legal services provider. Our citywide force of over 500 staff helps more than 110,000 low-income New Yorkers annually.

For low-income New Yorkers facing a life crisis, legal help is often the most effective tool in resolving it. The need for free legal services is tremendous. Roughly 1.7 million city residents are currently living below the poverty line—a mere \$25,000 for a family of four. They are often made more vulnerable by discrimination, immigration status, age, or disabilities. Our work makes tangible improvements in the lives of hundreds of thousands of these New Yorkers in need.

For the last 50 years, our dedicated staff has challenged systemic injustices and ensured the well-being of communities across the city. This work includes preventing evictions and preserving housing; demanding access to high-quality education, health care, and economic security; ensuring safety and stability for survivors of domestic violence and immigrants; and fighting for the dignity and respect of all New Yorkers, including LGBTQ communities, New Yorkers with disabilities, and people of color.

With deep roots in communities in all five boroughs, Legal Services NYC has handled more than two million cases since our founding. We are proud of what we have accomplished and look forward to continuing to expand the scope of our work for the next 50 years and beyond. With the generous support of our partners, there is no end to what we can achieve. Thank you for standing with us to demand justice.

"Legal Services NYC took my case on like it was their own personal case. They put themselves in my shoes and made sure that things worked out the best way they could for me and my daughter. Thank you!"



—Danielle Best
CLIENT WHOSE
AFFORDABLE
HOUSING WAS
PRESERVED

50 Years of Impact

1970: *Goldberg v. Kelly*—SCOTUS articulated due process standards for termination of government benefits

1977: *Duchesne v. Sugarman* held a parent's interest in custody of child is a constitutionally protected liberty interest **1980:** Dopico v. Goldschmidt—forced New York City to provide accessible public transportation to people with disabilities, including kneeling buses we see today

1988: New York City Coalition to End Lead Poisoning v. Koch led to new lead paint laws and monumental reduction in lead poisoning in New York City

1970: Escalera v. NYCHA—

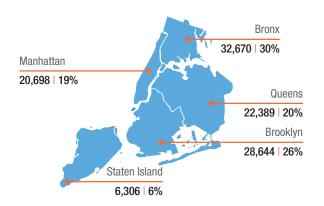
held that NYCHA must have good cause to terminate tenancy of a public housing tenant 1979: Jose P. v. Mills—

forced NYC Department of Education to provide appropriate and timely evaluations, placements, and services for all students with disabilities 1983: created Disability Advocacy

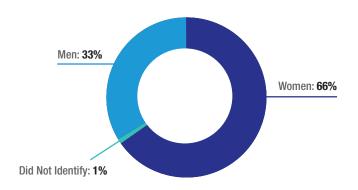
Project, which continues to help thousands of children and adults with disabilities get federal disability assistance

Who We Serve

NEW YORKERS HELPED ACROSS ALL 5 BOROUGHS



66% OF OUR CLIENTS ARE WOMEN





In 2018, **538** staff helped more than **110,000** low-income New Yorkers



Over **2,000** volunteers at 100 law firms and companies donated more than **70,000** pro bono hours, helping **5,200** New Yorkers



\$51,336,886 in cash benefits and savings to our clients



\$145,000,000 in NYC taxpayer savings



Over **40,000** hotline calls answered by staff fluent in **10** languages

- Late 1980s: partnered with City and advocates to create eviction prevention programs, keeping hundreds of thousands of New Yorkers in their homes and laying the foundation for the Right to Counsel program
- 1992: Varshavsky v. Perales—
 ensures homebound Medicaid and
 public assistance recipients are
 able to participate in administrative
 hearings, sometimes with home or
 telephone hearings
- 1995: Williams v. NYCHA—
 requires landlords to provide notification
 to NYCHA of their intention to sue in cases
 involving Section 8 subsidies

- 1989: created one of the first HIV/AIDS Law Projects in the country
- 1991: Gonzalez v. Dowling instituted strict compliance requirements and monitoring for New York State to ensure timely provision of Medicaid benefits
- 1992: aided in passage of New York State's standby guardianship law, which allows parents with AIDS to legally plan for future care of their children
- 1998: founded one of the first foreclosure prevention projects in the country, now the largest

Our Work

Through offices in all five boroughs, Legal Services NYC (LSNYC) fights for the rights of the low-income members of our communities. We coordinate our services across practice areas to address legal problems faced by historically poor and persecuted populations including immigrants, veterans, people of color, LGBTQ individuals, people living with HIV/AIDS, and people with disabilities. Our multifaceted work includes:

Protecting Housing & Preventing Homelessness

LSNYC prevents thousands of evictions and foreclosures every year. We force landlords to repair unsafe and unsanitary housing conditions. Our advocacy preserves affordable housing and prevents the displacement of low-income families caused by gentrification.



Safeguarding Income & Fighting Consumer Fraud

We ensure access to benefits for people with disabilities, veterans, the elderly, and others. We put a stop to employers' practices that deprive workers of compensation and fraudsters' schemes that often target low-income minorities.



Helping Immigrants & Strengthening Families

Every year, we help thousands of immigrants and their families gain asylum and get on a path to citizenship. Our attorneys and social workers also secure safe and stable environments for victims of domestic violence and their children.



"My family was not safe. I was not safe. Thank you so much for Legal Services NYC. I was so happy because I know we're all safe. God bless Legal Services!"



—Lamine Doukoure
IMMIGRANT WHO RECEIVED
ASYLUM AND WAS
REUNITED WITH HIS
FAMILY IN THE U.S.

Securing Access to Education & Health Care

Our work to protect students' rights includes stopping inappropriate school discipline and ensuring the accommodation of students with special needs. LSNYC helps uninsured New Yorkers access public health benefits and safeguards patients' housing, finances, and health care coverage.



1998: Gonzalez v. MTA—required New York City and State to comply with Americans with Disabilities Act in its administration of Access-A-Ride 2006: launched Language
Access Project to represent lowincome New Yorkers who have limited
English proficiency

2009: *Boureima v. Doar*—challenged NYC Human Resource Administration's failure to provide language services, which led to vast improvements for New Yorkers with limited English proficiency

2014: Campos v. Rhea challenged NYCHA's wrongful termination of Section 8 subsidies through computer error, averting over 5.000 erroneous terminations

1999: Salaman v. Turner—
required NYC Human Resources
Administration to create fair hearing
process for those accessing

HIV/AIDS benefits

2008: created a citywide immigration practice that has grown into one of LSNYC's largest practice areas, serving over 14,000 immigrant New Yorkers annually

2011: Barkley v. United Homes—

found that United Homes conspired with mortgage bankers, attorneys, and real estate professionals to target minorities for fraudulent sales of overpriced homes, leading to \$1 million verdict

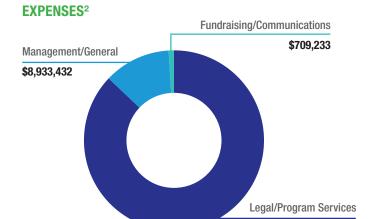
Financials¹

REVENUE²

Legal Services Corporation &	
Other Federal Contracts	\$14,877,041
Interest on Lawyer Accounts	6,380,661
New York State Contracts	16,457,199
New York City Contracts	32,953,938
Events and Individual Donations	2,106,076
Foundations	4,889,342

\$77,664,257

DONATED PRO BONO SERVICES*.....\$43,629,823



- ¹ Unaudited 2018 estimates as of January 2019
- ² Excludes donated pro bono services
- * As of March 2019

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\$100,000 AND ABOVE

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2014: J.C. v. Rhea—required NYCHA to provide victims of domestic violence with more information about the status of their housing applications and improve the process for challenging wrongful denials

• 2015: Doe v. City of New York—

first decision in New York to hold that refusal to use a person's chosen pronouns and legal name constitutes discrimination; led to improvements in City staffing, training, and treatment of transgender and gender non-conforming recipients of benefits

2016: released one of the first legal studies documenting civil legal challenges, discrimination, and violence faced by low-income LGBTQ New Yorkers

2014: Saint-Jean v. Emigrant—

jury finds that Emigrant Savings Bank discriminated against eight minority homeowners by purposefully marketing subprime mortgages with predatory interest rates

2015: established the Tenant Rights

Coalition, a collaboration among tenant organizing groups that proactively fights displacement and builds tenant power in NYC neighborhoods facing gentrification

2015: T.H. v. Walcott—challenged NYC

Department of Education's discriminatory use of emergency medical services to respond to children having behavioral issues; led to new protocols by NYC Department of Education to avoid unnecessary emergency room visits

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The Justice Circle is LSNYC's society for leadership givers.

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2017: Huerta v. Zucker—successfully challenged NYC Department of Health's termination of Women, Infant and Children (WIC) benefits without notice or an opportunity to challenge the termination

2017: published a report on the failures of the New York Court system

to provide language services to litigants seeking justice, leading to improvements that allow New Yorkers with limited English proficiency to access justice

2017: worked on the tenant-led **Right to Counsel NYC Coalition** to win nation's first Right to Counsel Law for low-income tenants facing eviction

2016: orchestrated a massive pro bono immigration campaign that has helped thousands of low-income immigrants on matters ranging from naturalizations to U visas and asylum

2017: Padilla Torres v. City of **New York**—challenged NYPD's refusal to provide language services for survivors of domestic violence, leading to improved language access practices

2017: joined other legal service providers to challenge ICE's policy of arresting immigrants in New York State Courts

to ensure access to justice for our clients

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"The men and women at Legal Services NYC serve our city's most vulnerable citizens.

Given recent changes at the federal level, it's more important than ever to make sure that access to justice is provided for those citizens at the local level."



-Linton Mann IIISIMPSON THACHER,
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2018: Lin v. Olyatoye—reached a settlement requiring NYCHA to vastly improve its language access plan by providing interpretation and translation services to all tenants with limited English proficiency 2018: New York State issued final determination that three Uber drivers and all similarly situated drivers in New York State were employees for purposes of unemployment benefits • 2018: Prospect Union v. DeJesus—

court reversed unjust decision evicting elderly disabled tenants for inability to clean apartment without assistance, setting precedent that disabled tenants may demand reasonable accommodation in housing cases

2018: began holding regular pro bono name-change clinics to help transgender clients legally change their names **2018:** *Martinez v. Lexington Gardens Associate*—required landlord to provide a reasonable accommodation to a tenant with a disability, setting precedent in accessing accommodations for hundreds of other tenants

2018: opened new Tenant Rights Coalition office in Brooklyn, in addition to existing Bronx and Manhattan offices, to continue helping tenants fight evictions, address bad housing conditions, and combat tenant displacement

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